Graco Little Lounger Rocking Seat Recall

Consumer Instructions for Removing a Portion of the Pad

Please read completely through these directions before attempting.

Thank you for contacting Graco about the Graco Little Lounger Rocking Seat recall. As part of the fulfilment process to qualify for a refund or a voucher, you will need to follow these instructions to remove a portion of the pad and return it to Graco. The U.S. Consumer Product Safety Commission (CPSC) requires that you provide proof that the product was rendered unusable.

1. Open Product and Cut Side Panels Out

Insert the tip of scissors into the mesh area as shown and cut along the red dashed line to remove the portion of mesh and fabric as shown, all in one piece. Make sure to cut through the incline strap as shown for models with incline adjustment.

Repeat for the other side. When you are done, you should have 2 pieces of material that are the same general shape.

2. Place in Envelope

Place the 2 pieces of material and the form with your contact information into the prepaid envelope you were provided. Seal the envelope and mail it.

3. Throw Rest of Product Away

Please dispose of the remaining frame by placing it in a suitable trash collection receptacle. Do not continue to use the product or give it away.

Once Graco receives your shipment, we can move forward with processing your refund / voucher. Please note that your refund / voucher cannot be processed without first receiving the material you cut out of the product.

If you have any questions about these instructions, please contact Graco's Consumer Services Team at 1-800-345-4109, Monday through Friday, 8:00am-5:00pm EST.

Please fill out the below contact information and place in envelope with the 2 pieces of material:

Name: ____________________________________________  City: ______________________  State: _____  Zip code: __________

Phone Number: ____________________________  Email: ____________________________

Please fill you your return case number _____________________